matter

MATTER PRICE LIST

This article explains out current pricing structure and billing of Matterport cameras, Cloud plans, and additional features.

Matterport Cameras

Camera	NIS
Pro2	15,500 ₪

* Price does not include VAT.

* The price may be different from the official website according to import taxes, freight and approvals according to Israeli regulations.

Subscription Pricing

Cloud hosting fees are billed at the beginning of the month and cover hosting for that month. All subscription plans are billed in advance and are non-refundable

Subscription Tier	Subscription Fee (Monthly)	Subscription Fee (Annual)	Total Active Models ***
Free *	$0 USD	Not applicable	1 active model
Starter **	$9.99 USD	Not applicable	5 active models
Professional	$69 USD	$708 USD	25 active models
Professional Plus	$129 USD	$1320 USD	50 active models
Business	$309 USD	$3228 USD	100 active models
Business Plus	$689 USD	$7188 USD	250 active models

Prices are in US dollars ($) and indexed against the shekel at the time of billing.

Enterprise Plans

Custom plans are available for customers with high-volume hosting needs - we encourage you to <u>*contact us directly*</u>.

* Models created with the Matterport Pro 3D Camera, Matterport Pro2 3D Camera, or the Leica BLK360 cannot be uploaded to Free or Starter plans. 3D models can be transferred into Free and Starter accounts but cannot be transferred out to other accounts.

*** For all plans, you can upload, process, and host an **unlimited** number of models. However, each plan has a limited amount of **active models** that can be actively explored, edited, and shared. You can host an unlimited number of archived models beyond this limit.*

*** Models on Free plans are Private only (cannot be shared publicly). Models on all other plans can be set to Private or Public.

Additional Product & Services

You can download additional assets from each Matterport 3D model you create. Some assets (like 2D snapshots), are completely free and unlimited. Other assets (as specified below) are offered at a small charge.

Add-on charges are **billed at the beginning** of each month. They are **based on your activity in the previous month**.

Product or Service	Free Plan	Starter Plan	Professional Plans	Business Plans
Schematic Floor Plan*	n/a	n/a	US$14.99 per floor plan	US$12.99 per floor plan
MatterPak™ Bundle	n/a	n/a	US$49 per MatterPak Bundle	US$39 per MatterPak Bundle
Publish to Google Street View**	n/a	US$19.99 per model	US$14.99 per model	US$12.99 per

*The experimental testing program for 360º cameras and Matterport is now complete. Any model containing at least one spherical camera scan will not have the option to purchase Floor plans or Matterpaks as defined by the original product parameters.

**Currently available on non-residential properties only, subject to Google Street View's terms of service. For Google Street View, you have unlimited edits and republishes for a specific 3D model (SID in Matterport).

Upgrade & Downgrade Behavior

Account Owners and Billing Contacts can visit my.matterport.com/settings/account/billing to upgrade or downgrade their current subscription.

Upgrade Behavior

Any change in subscription within the same term (monthly or yearly) where you are moving up subscription levels with higher subscription fees is considered an upgrade. For example, Professional-25 to Professional-50.

Any upgrade happens immediately on the upgrade request. This includes access to any new features.

You, the customer, are charged a prorated amount for the new subscription if monthly, or for 12 months of service if annual, AND get a credit for any subscription fees paid for that month or year in the previous subscription. The annual term is reset to the date of upgrade.

Downgrade Behavior

A downgrade is any change in subscription to move down a subscription level with lower subscription fees, such as Professional-Monthly to Basic-Monthly. This also includes a term change, such as Basic-Yearly to Basic-Monthly.

Our company policy is to not generate any refunds. Therefore, any downgrade happens after the current subscription term is finished. For example, suppose on April 13th you are on the Professional-50 plan. On April 14th you decide to downgrade to Professional-25. For the rest of April, you will remain on the Professional-50 plan. On May 1st you will be on the Professional-25 plan going forward.

Professional and Business plans cannot downgrade to a Free or Starter plan.

To cancel a pending downgrade, please contact our customer success team.

The Matterport camera arrives in a custom-made, foam-lined box, along with the quickstart guide and a power supply.

Hardware Specifications

Matterport Pro2 3D Camera MC250

Physical	
Size	9.0″ width / 10.25″ height / 4.33″ depth (230 x 260 x 110 mm)
Weight	7.6 lb (3.5 kg) / Shipped 12 lbs (5.44 kg)
Operating Temperature	50º to 90º F (10 to 32° C)
Storage Temperature	32º to 104º F (0 to 40° C)
Color	Black
OLED Display Screen	Included
Electrical	
Input Voltage	15V DC ▬▬ ▬ ▬ Only use charger included with camera. <u>Learn more</u>.
Battery Capacity	About 8 hours (continuous use) via 2 packs at 77 Wh each, permanently installed. 8 cells per battery, 9.6 Wh per cell.
Charge Time	4.5 hours
Connections	
Wireless Connections	WiFi to transfer data from camera to iPad through the Capture app. WiFi 802.11 n/ac 5 GHz. The available modes may be restricted in your country. <u>Update your firmware</u> for the latest functionality and fixes. Pro2 cameras with **old firmware** (version 1.1.585 or below) will not work in the following countries: o Armenia

	o Bahrain
	
	   o Ecuador
	
	   o Indonesia
	
	   o Sri Lanka
	
	   o Costa Rica
	
	   o El Salvador
	
	Please update your firmware or use a **Pro 3D Camera**. You can also contact us for more details.

Mounting Connection	Female 3/8″-16 Arca-Swiss-type QR plate, permanently installed. The quick release adapter plate is permanently installed to the bottom of the camera and cannot be removed.
GPS	Included
Lens	4K Full Glass
Capture Performance	
Camera Warmup Time	About 60 seconds
Capture Resolution	4K square per skybox face
Capture Time per Scan	20 seconds
Transfer Time from Camera to iPad	11 seconds
Aligning/Processing Time on iPad	About 10 seconds. Maximum of 25 seconds before triggering an alignment error
Number of Exposures per HDR Frame	5 exposures at high dynamic range (better image quality than prior Matterport Pro 3D Camera)
Depth Resolution	10 points per degree (3600 points at equator, 1800 points at meridian, about 4 million points per pano)
Output Pano Pixels	134 MP, equirectuangular. For internal processing only.
System Performance	

Maximum 2D Snapshot Download Resolution	8092 x 4552 pixels @ 70% zoom level (36 MP)
	Other resolutions:
	
	   o 5664 x 3186 @ 100% (18 MP)
	
	   o 2832 x 1593 @ 200% (4 MP)

	o 1888 x 1062 @ 300% (2 MP)
Maximum 360° Snapshot Download Resolution	8 MP (4096 x 2048), equirectangular
Average Load Time for 3D Showcase	3.5 seconds over WiFi (desktop), 4.5 seconds over LTE (mobile). Similar to Matterport Pro 3D Camera. Load times are approximate. Real load times will vary depending on your internet connection, the size of the Space, and other factors.
Visual Experience inside 3D Showcase	More detailed 2D panoramas when compared to the Matterport Pro 3D Camera. Enhanced zooming up to 300%.
Transition Time between Panos in 3D Showcase	Similar to Matterport Pro 3D Camera
White Balancing	Automatic full-model
3D Data Registration	Automatic

Standards Compliance		
European Union, conforms to the following standards	EN 301 893	5 GHz high performance RLAN. Harmonized EN covering essential requirements of article 3.2 of R&TTE directive
	EN 301 489-1	Radio equipment EMC (electro magnetic compatibility). Harmonized standard covering the essential requirements of article 6 of Directive 2014/30/EU
	EN 301 489-17	Radio equipment EMC (electro magnetic compatibility), part 17: specific conditions for broadband data transmission Systems. Harmonised Standard covering the essential requirements of article 3.1(b) of Directive 2014/53/EU
	EN 55032	Electromagnetic Compatibility, Class B Emissions
	EN 55024	Electromagnetic Compatibility, Immunity
	EN 60950-1	Information Technology Equipment, Safety
European Union, follows the provisions of the following directives	2014/30/EU	EMC Directive
	2014/35/EU	Product Safety Directive
	2014/53/EU	Radio Equipment Directive

	2012/19/EU	Directive on Waste Electrical and Electronic Equipment
	2006/66/EC	Batteries and Accumulators Waste Batteries Directive
	2011/65/EU	Restriction of Hazardous Substances (RoHS) Directive
Australian Directives	EN 301 893	5 GHz high performance RLAN. Harmonized EN covering essential requirements of article 3.2 of R&TTE directive
	EN 301 489-1	Radio equipment EMC (electro magnetic compatibility). Harmonized standard covering the essential requirements of article 6 of Directive 2014/30/EU
	EN 301 489-17	Radio equipment EMC (electro magnetic compatibility), part 17: specific conditions for broadband data transmission Systems. Harmonised Standard covering the essential requirements of article 3.1(b) of Directive 2014/53/EU
	EN 55032	Electromagnetic Compatibility, Class B Emissions
	AS/NZS 4268: 2017	Radio Equipment and Systems - Short Range Devices - Limits and Methods of Measurement
	AS/NZS 60950-1	Information Technology Equipment, Safety
Japanese Standards	この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的とし ていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。	
FCC Warning	This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference; and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: o Reorient or relocate the receiving antenna.	

	o Increase the separation between the equipment and receiver. o Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult Matterport or an experienced radio/TV technician for help. Changes or modifications not expressly approved by Matterport could void the user's authority to operate the equipment.
Innovation, Science and Economic Development (ISED) Canada Compliance	This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: **(1)** this device may not cause interference, and **(2)** this device must accept any interference, including interference that may cause undesired operation of the device. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : **(1)** l'appareil ne doit pas produire de brouillage, et **(2)** l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.